

School Education Gateway Support

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I have forgotten my username/password. What should I do?

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If you have forgotten your login credentials, you can reset your password through the "Forgot login/password?" link, available on the login window (which you can access via the blue button in the upper-right corner). You will receive an email containing your username and a new password. Once you have logged in to the site, you should edit this password on your Profile page.

Please kindly note that if you first logged in to the site using an existing eTwinning account, or a social media account, you won't be able to use the password reset feature. In that case, please reset your credentials on eTwinning or the respective social media website, then use the new ones to log in on School Education Gateway.